IRS is eager to find taxpayers entitled to undeliverable refund checks [IR 2009-101]: IRS is in possession of almost 108,000 refund checks totaling \$123.5 million that were returned to the agency by the U.S. Postal Service due to mailing address errors. The undeliverable refund checks average \$1,148 and some taxpayers are due more than one check. According to IRS, taxpayers can generally update their addresses by using the "Where's My Refund?" tool on the agency Web site (
http://www.irs.gov/individuals/article/0,,id=96596,00.html?portlet=8). The tool will provide the status of their refund and in some cases may offer information on resolving delivery problems, IRS said.
Taxpayers can access a telephone version of "Where's My Refund?" by calling (800) 829-1954.